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	AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL, SL	

AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L. expresses its commitment and support for the Quality management in relation to its activity of:

"Management of specialized medical services by land, sea, and air."

To achieve highest quality in our services, we have established the following guiding principles to be met, taking into account that this policy provides the framework for establishing relevant objectives:

- 1) **Comply with the current regulations** applicable to each activity carried out by the company, in relation to quality.
- 2) **Perform work in accordance with the quality specifications established by customers.**
- 3) **Ensure that the provision of service meets customer expectations in terms of quality, timing, and cost**, promoting a culture of ongoing interaction with them to understand their needs and expectations in the various services provided.
- 4) **Promote good quality practices in the performance of the activities of the employees of AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L.**
- 5) **Promote innovation**, primarily technological, in order to carry out activities as efficiently as possible.
- 6) **Promote a commitment to continuous improvement of the Quality management system for performance improvement.**
- 7) **Select our suppliers based on quality standards**, conducting control and monitoring through periodic evaluations to guarantee the highest quality in the performance of services provided and externally supplied products. Based on this evaluation and

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provided there are no non-conformities in the services provided by these suppliers, they will be maintained as approved suppliers.

To achieve these objectives, the Management of AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L. has implemented the following actions:

- Establish a Quality Management System in accordance with the UNE-EN ISO 9001:2015 standard.
- Promote a culture of work, effort, and proactivity among its employees.
- Establish a commitment to continuous improvement of our processes and working conditions, toward the Quality of our services and products, customer satisfaction, and other specific commitments relevant to the organization's context.
- Adequately train the workers to perform their activities at the required level of quality in each case. In this way, they are participants in respecting our policy in all their activities.
- Create effective communication channels among the company's personnel to disseminate knowledge or best practices that can lead to an improvement in the quality of the work to be performed.

This Quality Policy:

- ✓ Is presented to establish the framework for setting and reviewing the Quality objectives of AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L.
- ✓ Is available to all interested parties who request its knowledge and is communicated to all individuals working for AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L. or on its behalf, with the purpose of making them aware of their individual obligations and responsibilities regarding Quality.

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- ✓ Is periodically reviewed to ensure that it remains relevant and appropriate to the requirements of AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L. and its Quality Management System.

Additionally, at AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL SL, we are committed to implementing a Safety policy as well. This policy will serve us to meet the safety and protection objectives within the company, complementing the Quality Policy.

We aim to ensure that the integrated service (vehicle plus medical service) meets the highest safety standards. We will achieve these goals by working according to defined and validated processes within our quality management system, using approved data and appropriately trained, competent individuals.

Both the Quality policy and the Safety policy represent a clear commitment to Continuous Improvement.

The Management of AEROMEDICAL MARINE TRAINING AND RESCUE INTERNATIONAL S.L. on 09/30/2023.

Dr. Monica Fortea